

Pet Check Urgent Care

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Sewell, New Jersey 08080
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Effective June 1, 2020

To our valued clients:

We continue to remain open during the COVID 19 pandemic. During the last 6-8 weeks, our dedicated staff has worked diligently to care for your pets while at the same time being meticulous in assuring your health and safety are paramount. If you have been in to see us during this time, you are already aware of the various processes in place to best care for your pets and be attentive to your health. These include curbside drop-off and delivery of your pets, and communication by phone with the treating Veterinarian. For your safety and the safety of the staff, we have asked that you, the owner, stay outside of the office. We of course made exceptions to this process when the circumstance was dire for your ill family member.

In conjunction with Pet Check's Medical consultant, we are prepared to invite owners back into the office. We will continue to provide curbside service if that is desired by the owner. For those who would like to accompany their pet into the exam room, we will ask that ONE attendant come into the building per pet and ask that a mask be worn at all times. We will direct you into an exam room where the registration process will occur. Following this, our awesome Veterinary staff will evaluate your pet and then discuss with you the diagnosis and recommended treatment plan. Prior to discharge from the office, you will receive any prescribed medications and have the opportunity to close out your invoice while in the office. If when you arrive all of our exam rooms are occupied, we will ask that you wait in your vehicle or outside of the office until a room is a cleaned and available. We will then invite you in with your pet.

During this unusual time, we continue to be dedicated to delivering excellent, state of the art Veterinary care while at the same time addressing safety issues to keep both you and our Pet Check Team healthy and safe. To that end, we will continue to be laser focused on keeping our facility clean. We will disinfect every room subsequent to every visit. Our staff will have a face covering on at all times. We currently have the entire office cleaned every morning prior to opening. We will have Plexiglas barriers at our various points of sale. We are asking that staff wash/clean their hands frequently and after every client interaction. We are taking this seriously and we are confident we can provide the excellent service you deserve in a safe and healthy manner.

If you have any questions about visit procedures, please do not hesitate to call or ask when you arrive. We look forward to seeing you and keeping your pets happy and healthy!

Sincerely,

Dr. Lawrence Rebbecchi, VMD and the Pet Check Urgent Care Team